



We want you to be 100% happy with your purchases from PUNCHPARK, so we aim to make any returns/exchanges as easy as possible!

If you receive your order and you have selected the wrong size, or it doesn't suit you, you are welcome to send it back for a Refund or Exchange!  We do recommend double checking our sizing charts before confirming an order as we do not cover return postage costs.

Simply fill the information below and email the form to to us to recieve your RETURN REFERENCE NUMBER. Ensure the copy of this form is included in the returned goods parcel with RETURN REFERENCE NUMBER included below.

Ensure the goods are returned to us within 30 days, in original condition with tags attached along with this form:

|  |  |  |  |
| --- | --- | --- | --- |
| EXCHANGE/ RETURN DETAILS: |  |  |  |
| ORDER NUMBER: |  |  |  |  |
| NAME: |  |  |  |  |
| PHONE: |  |  |  |  |
| POSTAGE ADDRESS: |  |  |  |  |
| PLEASE NOMINATE YOUR REQUEST: | EXCHANGE |  | REFUND | (You can circle or delete other options) |
|  |  |  |  |  |
| ITEMS YOU WISH TO RETURN: |  |  |  |
| DESCRIPTION | PRODUCT CODE | SIZE/COLOUR | PRICE | REASON FOR RETURN |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| EXCHANGES: |  |  |  |  |
| List the items you would like to exchange for (Please email us first to ensure we have your preferred item available for reservation) |
| DESCRIPTION | PRODUCT CODE | SIZE | COLOUR | PRICE |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| RETURN REFERENCE No is GIVEN BY PUNCHPARK via email: |  |  |  |
| Please confirm your RETURN REFERNCE NUMBER: |  |  |  |  |
|  |  |  |  |  |

RETURN TERMS & CONDITIONS- We accept Returns up to 30 days after purchase
- You can return your item for an EXCHANGE or REFUND
- Items must be returned in the original condition - swing tags attached, original packaging, unworn, unwashed

- We reserve the right to reject any items that are returned in unsaleable condition.
- We aim for all returns to be processed within 3 days of arriving back to the PUNCH PARK Warehouse
- Sorry No Returns on Sale items.

- For any faulty goods please send us an email at info@punchpark.com. so we can sort this out for you straight away!!
- Until the items arrive back at our POSTAL BOX they are your responsibility so we recommend that you use a recorded delivery method to return items to us. If they are lost in the post you will be responsible for claiming compensation from your postal service.